

Community Engagement and Public Information Department

**IMPORTANT EMERGENCY  
INFORMATION**

**Gloucester Waste Disposal and Convenience  
Center Operations**



FOR IMMEDIATE

RELEASE DATE: 5/8/2020

TIME: 2:30 p.m.

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Gloucester County continues to evaluate and implement creative solutions as we seek to continue our service delivery to the community. Waste Management, our refuse disposal operations provider, is committed to putting people first while providing an essential service, as efficiently and conveniently (for patrons) as possible. During these challenging times, Waste Management's highest priority is the health and safety of employees, customers, and our community. Due to COVID-19, the Middle Peninsula Landfill and Recycling Facility has implemented new safety guidelines for the use of our five in-County convenience centers. These new guidelines follow recommendations issued by the Centers for Disease Control and Prevention (CDC), and have been developed in collaboration with County officials.

1. **Social Distancing** - Please follow social distancing guidelines from the CDC and stay 6 feet away from people while unloading your waste.
2. **Six Customers Max** - A Maximum of 6 customers are allowed out of their vehicles at any time. This will help reinforce social distancing measures at the convenience centers.
3. **Honk for Assistance** – Please *respectfully* use your vehicle's horn to request a staff member to:
  - a. Move cones if you need to be let out.
  - b. Assist offloading waste. (See item 4)
  - c. Obtain a Gloucester County (GC) sticker for waste disposal. (See item 7).
  - d. Address other questions or concerns.
4. **Offloading Assistance** – Due to social distancing requirements, offloading assistance is only available to customers with disabilities. Please *respectfully* honk your horn for assistance. As a

reminder, WM employees will only unload up to three items and each item must weigh less than 25 pounds.

5. **Staff Training** – Waste Management employees have been trained on social distancing and other COVID-19 precautions issued by the CDC, and the company will continue to do so as new information becomes available from the CDC.
6. **Traffic Pattern** - New traffic flow patterns are in place at all five convenience centers. The first lane is for off-loading only. The second lane is a bypass/exit only lane, off-loading is not permitted in this lane.
7. **County Sticker Enforcement** – In order to dispose of waste at a Gloucester convenience center, County residents should have their “GC” sticker placed on their vehicle’s windshield. “GC” stickers are issued to Gloucester County residents at any of the five convenience centers during business hours (Monday – Friday: 8 a.m. to 7 p.m., Saturday 7 a.m. to 7 p.m.). Residents seeking a “GC” sticker must provide proof of residency such as your valid driver’s license, vehicle registration, property tax bill, utility bill, rental agreement, deed, photo ID, or voter registration card. Once a “GC” sticker is issued, the customer must place it on their vehicle’s windshield while at the site.
8. **Camera Security System** – For your safety, video monitoring at all the convenience centers has been increased. Waste Management may implement additional safety / security measures as necessary, and in efforts to encourage compliance with CDC guidelines to protect employees and customers.
9. **Brush, Construction and Bulk Waste** - While brush, construction waste, and bulk waste that is typically accepted at convenience centers will still be accepted, patrons are encouraged to take such items directly to the landfill for service with minimal wait time. This includes waste delivered on a towable trailer. Taking these items directly to the landfill will reduce wait time for everyone – both those disposing of such items, and those disposing of typical household waste items.

As a reminder, the landfill does not accept tires, recyclables, or appliances containing CFCs. The adjoining convenience center does accept these items. The landfill is located at 3714 Waste Management Way, Glens, VA 23149. Hours of operation at the main landfill are Monday through Friday 7:00 a.m. to 4:30 p.m. and Saturday: 7:00 a.m. to 2:00 p.m.

Your patience, cooperation, and understanding is greatly appreciated during this difficult time, as Waste Management seeks to maintain and enhance the efficiency and convenience of its Gloucester County convenience center operations.