



## Gloucester Department of Community Engagement and Public Information

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FOR IMMEDIATE RELEASE

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### **New Online Payment Processes Eases Burden on Customers**

Gloucester County Treasurer, Tara Thomas, announced the implementation of a new credit card/e-check payment system, effective immediately. The new system utilizes a local bank for processing, which provided an opportunity for a reduction in fees. Fees for in-person and online credit card payments are reduced from 3% to 2.5%, and the \$2.50 fee for online e-check payments has been eliminated.

The Treasurer's Office is currently working through Chesapeake Bank for the new services. The Treasurer reminds customers that the reduced fees apply to in-office and online payments only. The previous processor, Official Payments, will still need to be used for telephone payments, and the original fee structure will apply.

"I am so excited that we've been able to make these fee changes for our citizens," said Gloucester Treasurer Tara Thomas. "We have wanted to do so for a long time, but we were limited because the fees were controlled by the third party offering those services. These services are now being offered through partnership with a local bank, and the fees are set to only cover the costs of providing the service."

The new payment system can be accessed directly from the Treasurer's Page of the Gloucester County website (<https://www.gloucesterva.info/314/Treasurers-Office>) under the tab "Payment Options." For

more information, contact the Treasurer's Office by calling 804-693-2141 or e-mail [treasurer@gloucesterva.info](mailto:treasurer@gloucesterva.info).

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